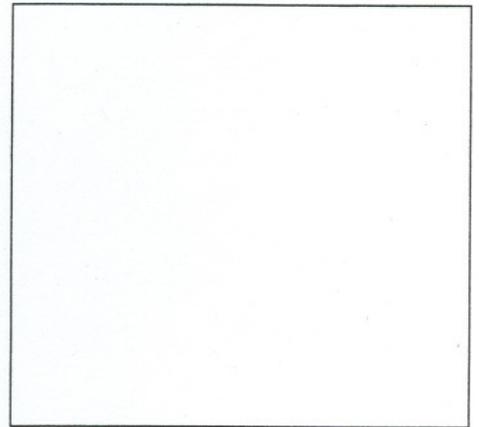
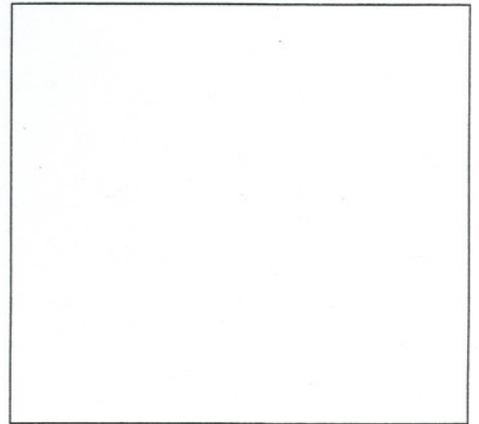


C. The probability of making a sale or a customer being less than or equal to 20.



D. The probability of making a sale or not making a sale.



E. State the addition rule used to answer question C. What condition is necessary to apply this rule?

F. State the addition rule used to answer question D. What condition is necessary to apply this rule?